

Bylaws

of the

**National Association
of Professional Employer Organizationsⁱ**
as of September 6, 2018



NAPEO – The Voice of the PEO Industry®

ARTICLE I

General

Section 1. **NAME.** The name of this corporation is National Association of Professional Employer Organizations (hereinafter called "Association" or "NAPEO").

Section 2. **THE NATIONAL HEADQUARTERS.** The National Headquarters of the Association shall be located within the continental United States as the Board of Directors shall direct.

Section 3. **OTHER OFFICES.** The Association may maintain such offices within or without the United States as may be determined from time to time by the Board of Directors.

ARTICLE II

Objectives

Section 1. To promote the professional employer organization ("PEO") industry, which is defined as an industry composed of organizations that provide integrated, cost-effective solutions for the management and administration of human resources for clients, by contractually allocating employer rights, responsibilities, and risk, and by establishing and maintaining a co-employment relationship with the workers co-employed with client companies;

Section 2. To provide opportunities for the exchange of ideas and information concerning the professional employer industry for study, discussion, and publication;

Section 3. To develop efficient methods, procedures, and techniques for managing common interests of PEOs;

Section 4. To develop and encourage the practice of high standards of personal and professional conduct within the professional employer industry;

Section 5. To hold meetings and conferences for the mutual improvement and education of individuals associated with the professional employer industry;

Section 6. To exchange, compile information, and otherwise take action on pending and adopted legislation affecting the professional employer industry;

Section 7. To collect and disseminate statistics and other related information helpful to Association members; and

Section 8. To engage in any other such pursuits which further these objectives and are consistent with the Association's Corporate Charter, anti-trust laws, and the Association's non-profit status.

ARTICLE III Definitions

Section 1. AFFILIATED ENTITY – An Affiliated Entity is any company or other entity that is under common control with the Member company.

Section 2. AUTHORIZED REPRESENTATIVE – An Authorized Representative of a Regular Member or Associate Member must be an individual who: (i) is actively engaged in the operations of a Member company and (ii) possesses, directly or indirectly, the power to substantively direct or cause the direction of the management and policies of the Member company, whether through ownership of voting securities or by position.

Section 3. COMMON CONTROL – Common Control means the possession, directly or indirectly, by one entity or ownership by that entity of the power to direct or cause the direction of the management and policies of another entity whether through ownership of voting securities, by contract, or otherwise. Entities are considered to be under Common Control if a single natural person, family, or identical group of people has the power to direct or cause the direction of the management and policies of another entity whether through the ownership of voting securities, by contract, or otherwise. Ownership of twenty (20) percent or more of the voting authority of an entity constitutes Common Control. Ownership of ten (10) percent but less than twenty (20) percent of the voting authority creates a rebuttable presumption of Common Control.

Section 4. NOTICE – Except as otherwise specifically provided herein, Notice shall mean written notice provided by U.S. Mail, by commercial delivery service, or by electronic means including facsimile and e-mail.

Section 5. PROFESSIONAL EMPLOYER ORGANIZATION SERVICES – Professional Employer Organization Services means engaging in a contractual relationship, which is intended to be an ongoing relationship rather than a temporary or project specific one, wherein the rights, duties, and obligations of an employer that arise out of an employment relationship have been shared by or allocated between a client and a Professional Employer Organization (co-employment) and under which the Professional Employer Organization becomes the W-2 employer of the workers covered by the contractual agreement.

Article IV Membership

Section 1. CLASSES OF MEMBERSHIP. The members of this Association shall be of three classes:

- (a) **REGULAR MEMBERS.** Business entities actively engaged in the provision of professional employer organization services whose dues payments to the Association are current, who endorse and support the Code of Ethics, and who are in compliance with these Bylaws shall be eligible to become Regular Members in the Association.

(a-1) Member defined: A Member shall be defined as the business entity, including any and all Affiliated Entities, which provides PEO services. A franchisor applying for membership who intends to confer any NAPEO membership benefit on franchisees must include each such franchisee in calculating membership requirements unless the franchisee is independently a Member of NAPEO.

(a-2) Member representation: One authorized representative of each Regular Member may vote on all issues requiring membership approval and shall be eligible to serve as an officer or Director of the Association.

(a-3) Member logo: Regular Members may utilize the standard NAPEO Member logo in the promotion of their company.

- (b) ASSOCIATE MEMBERS. Any individual, firm, or other business organization not engaged in the business of providing PEO services, but who provides a product or service to the professional employer organization industry shall be eligible for Associate membership. An individual, firm, or other business organization that is in common control with a person or entity engaged in the business of providing PEO services shall not be eligible for associate membership unless the commonly controlled entity is a Regular Member.

(b-1) Associate Member representation: One authorized representative of each Associate Member may vote on all issues requiring membership approval except that an Associate Member in common control with a Regular Member shall not have voting rights. Two Authorized Representatives of voting Associate Members shall be eligible to serve on the NAPEO Board of Directors; but Associate Members shall not be eligible to serve as Officers of the Association.

(b-2) Associate Member privileges: Associate Members shall be eligible for such privileges as determined by resolution by the Board of Directors from time to time, in its sole discretion.

(b-3) Associate Member logo: Associate Members may utilize the standard NAPEO Associate Member logo in the promotion of their company.

- (c) HONORARY MEMBERS. Any person having gained eminence in the industry, or any person who merits the Association's esteem may be elected an Honorary Member by unanimous vote of the Directors present at any regular or duly called meeting of the Board of Directors. Honorary Members shall not be eligible to vote or hold office in this Association.

- (d) MEMBER SERVICES: No Member may provide access to NAPEO member-only services to a non-member. Where a Member company shares management or operations with another entity, access to or use of NAPEO member-only services may not be provided to that other entity unless the entity is reported to NAPEO and dues are calculated with the Member as a single entity, or the other entity is separately a Member company of NAPEO entitled to the use of such services.

Section 2. APPLICATION. Application for membership in this Association shall be on the proper form as prescribed by the Board of Directors. Membership applications shall be deemed accepted and shall become effective when the proper application form with the accompanying dues payment has been approved by the Board of Directors, the Chief Executive Officer, or its authorized agent. At all times, the Board shall be the sole and final judge of the qualification and acceptance of applications. Application for membership shall be made in the name of a specific business entity and does not vest membership in any other affiliated business entities of the Member.

Section 3. RESIGNATION. Any Member may resign by giving notice of resignation to the National Headquarters of the Association. The resignation shall be effective upon receipt at the National Headquarters, provided any indebtedness to the Association is paid in full.

Section 4. MEMBERSHIP GOVERNANCE & LOSS OF MEMBERSHIP RIGHTS & PRIVILEGES & REMOVAL.

- (a) Whenever a Member fails to comply with these Bylaws, such failure to be determined pursuant to Article XVII of these Bylaws, and any other applicable provisions of these Bylaws, the Member will be deemed to have ceased to be a member as of the first date of the determination of violation. Such Member shall immediately lose all the rights and privileges of membership and shall not be permitted to represent itself in any fashion to be a Member of the Association.
- (b) By action of two thirds (2/3) of the then-serving members of the Board of Directors, a Member may be disqualified or terminated from membership, barred from participating in NAPEO activities, or barred from having an Authorized Representative serving in any NAPEO capacity based on the actions of the Member or individuals affiliated with the Member and the determination pursuant to Article XVII that such removal or action is in the best interests of the Association and the industry.
- (c) Notwithstanding that membership is held by the business entity, by action of two thirds (2/3) of the then-serving members of the Board of Directors, an individual person(s) may be barred from participating in NAPEO activities, barred from serving on a NAPEO committee or task force, or barred from serving as an Authorized Representative based on the actions of the Member or individuals affiliated with the Member and the determination pursuant to Article XVII that such removal or action is in the best interests of the Association or the industry.
- (d) Whenever a Member allows membership dues to become delinquent as defined in Article VI, the Member automatically ceases to be a Member and loses all the rights and privileges of membership.

Section 5. MEMBERSHIP RIGHT NON-TRANSFERABLE. Membership in the Association shall not be transferable. Upon application for membership by a corporation or other business entity, which is a successor entity to a Member of the Association, the Chief Executive Officer is empowered to assess the suitability of said application, pursuant to Section 2 above, and to require the successor to meet any and all obligations of membership left unfulfilled by the predecessor in addition to complying with all prerequisites to membership.

Section 6. VOTING RIGHTS AND POWERS. All Regular and Associate Members shall be entitled to one (1) vote each. All other Members will be non-voting members.

ARTICLE V
Meetings and Members

Section 1. ANNUAL MEETING. The Annual Meeting of the Members of this Association shall be held at a time and place to be designated by the Board of Directors.

Section 2. SPECIAL MEETINGS. Special meetings of the Members may be called at any time by the Chair or a majority of the Board of Directors, and shall be called by the Chair upon written application of not less than twenty-five (25) Regular Members or ten percent (10%) of the Regular Members, whichever is a greater number of Members, within thirty (30) days after the filing of a valid and proper application with the Chief Executive Officer or the Secretary/Treasurer. The application shall state the purpose of the meeting. A copy of the written application by the qualified number or percentage of Regular Members, including a statement of purpose of said meeting and notice of said meeting, shall be given to all Members within five days of the filing of a valid and proper application and provision of notice by the National Headquarters. The cost of provision of notice of any special meeting so called shall be at the expense of the applicant(s) for such meeting and shall be prepaid to National Headquarters prior to the issuance of the notice. Special meetings of the Members shall be held at a time and place to be designated by the Chair, or in the event of the Chair's inability or refusal to act, by the Vice Chair.

Section 3. NOTICE. A Notice stating the purpose, place, date, and hour of every Annual Meeting of the Members shall be provided by the Chief Executive Officer or Secretary/Treasurer to each Member of this Association at least thirty (30) days before said meeting. A Notice stating the purpose, place, date, and hour of every special meeting of the Members shall be provided by the Chief Executive Officer or Secretary/Treasurer to each Member of this Association at least ten (10) days before said meeting. If a Member gives no new address, notice shall be deemed to have been given if addressed to the Members' address on his or her application for membership or as noted in the Association's database.

Section 4. QUORUM. Twenty percent (20%) of the voting Members, represented in person or proxy, shall constitute a quorum at annual or special meetings.

Section 5. MAIL REFERENDUM. When, in the judgment of the Board of Directors, any question shall arise that should be put to a vote of the voting Members, and when the Board of Directors deems it inexpedient to call a special meeting for that purpose, unless otherwise required by the Bylaws, the Board of Directors may submit the matter to the voting Members in writing by mail, including by electronic means, for vote and decision. A question thus presented shall be determined according to a majority of the votes received by mail, including by electronic means, within three weeks after each submission to the membership provided that, in each case, votes of at least fifty percent (50%) of the voting Members shall be received. Action taken in this manner shall be as effective as action taken at a duly called

meeting. The Chief Executive Officer shall tally all votes received, place the ballots with the records of the Association, and report the results of the tally within fifteen (15) days to all Members who were eligible to vote.

ARTICLE VI Dues

Section 1. DUES. Membership dues and the method of payment shall be set from time to time by the Board of Directors.

Section 2. WHEN DUE; WHEN DELINQUENT. Dues shall be payable on the first day of NAPEO's fiscal year as set by the Board of Directors and are considered delinquent if not paid thirty (30) days thereafter. In the event the Association, in its sole discretion, has allowed for payment of dues by installment, the first installment shall be due on the first day of NAPEO's fiscal year as set by the Board of Directors and dues payments shall be considered delinquent if any installment is unpaid fifteen (15) business days after the due date of any initial or subsequent installment.

Section 3. DUES NON-CONDITIONAL. Payment of dues by an applicant or renewing Member may not be made conditional upon the receipt of any special service(s) or consideration(s) by the Member by NAPEO of a nature or in a manner not available to all NAPEO Members or upon any specified action or non-action by NAPEO desired by such Member.

Section 4. DUES REFUNDABILITY. Dues paid to the Association are non-refundable. Exceptions to this rule may be made by the Board in its sole discretion.

ARTICLE VII Officers

Section 1. CORPORATE OFFICERS. The Elected Officers of this Association shall be Chair, Vice Chair, Secretary/Treasurer, and Immediate Past Chair. No person may be an Elected Officer of this Association who is not an Authorized Representative of a Regular Member.

Section 2. ELECTION AND TERM. With the exception of the Immediate Past Chair, the Elected Officers of this Association shall be elected in accordance with Article XIII by the voting Members represented in person or proxy at the Annual Meeting. Elected Officers shall hold office for one year and until their successor shall have been duly elected and shall have qualified. Each term shall run from Annual Meeting to Annual Meeting.

Section 3. LIMIT ON TERMS. Elected Officers shall be eligible for election for not more than two terms in succession for each office. This provision shall not bar re-election after an absence of at least one term from office.

Section 4. APPOINTED MANAGEMENT. The Board of Directors shall appoint a Chief Executive Officer and such other management, on a contract basis, as the business of the

Association may require, each of whom shall hold office for such period, have such authority and perform such duties as are provided in the Bylaws or as the Board of Directors from time to time determines.

Section 5. REMOVAL. Any Officer may be removed by the Board of Directors whenever in its judgment, the best interests of the Association would be served thereby. No Officer shall be removed except by two-thirds (2/3) vote of the entire then-serving Board of Directors.

Section 6. RESIGNATION. Any Officer may resign at any time by giving notice to the Board of Directors, the Chair, or the Chief Executive Officer of the Association. Any such resignation shall take effect upon receipt of such notice or at any later time specified therein, and unless otherwise specified therein the acceptance of such resignation shall not be necessary to make it effective.

Section 7. OFFICER VACANCIES. A vacancy in any office except Chair because of death, resignation, removal, disqualification, or otherwise, may be filled by the Board of Directors for the unexpired portion of the term. A vacancy in any office except Chair shall be filled by the Board of Directors by the election of a member of the Board to fill the vacancy. A vacancy in the office of Chair shall be filled by the automatic succession of the Vice Chair to the office of Chair. A vacancy in the office of Immediate Past Chair shall be filled by the preceding person holding that office as long as that person continues to qualify as an Authorized Representative and, if the preceding person holding that office does not qualify as an Authorized Representative, the position may be filled by the Board.

Section 8. FEES AND COMPENSATION. Elected Officers shall not receive any compensation, fee, or salary for their services as Officers, but by resolution of the Board of Directors, reimbursement and/or expense allowances may be allowed to any elected Officer for any expenses incurred or paid by him or her for the benefit of the Association. The compensation, fees, or salaries of the appointed management shall be determined from time to time by the Board of Directors.

ARTICLE VIII

Duties of Officers and Chief Executive Officer

Section 1. CHAIR. The Chair shall be the principal Officer and legal head of the Association and, subject to the control of the Board of Directors, he or she shall:

- (a) Provide leadership and general supervision over the Association and all activities;
- (b) Preside at all meetings of the Members, Board of Directors, and Executive Committee;
- (c) Represent and speak for the Association to the public and to other organizations;
- (d) Appoint all committees except as otherwise herein provided; and, except for the Audit Subcommittee, be an ex-officio member of all Major Standing Committees or other committees and task forces;

- (e) Have the general powers and duties of management usually vested in the office of Chair or elected leader of a nonprofit trade association; and
- (f) Have such other powers and duties as may be prescribed by the Board of Directors or the Bylaws.

Section 2. VICE CHAIR. In the absence of the Chair or in the event of the Chair's inability or refusal to act, the Vice Chair shall perform all the duties of the Chair, and when so acting, shall have all the powers of and be subject to all the restrictions upon the Office of the Chair. The Vice Chair automatically accedes to the office of Chair when the Chair vacates the office or completes his/her term of office. He or she shall be an ex-officio member of all the Major Standing Committees of the Board of Directors, as defined herein, and shall have such other powers and perform such other duties as from time to time may be assigned by the Chair or prescribed by the Bylaws.

Section 3. SECRETARY/TREASURER. The Secretary/Treasurer shall be responsible to oversee the collection of all membership dues, establish proper accounting procedures for the handling of Association funds, and shall report on the financial conditions of the Association at all meetings of the Board. As requested, the Secretary/Treasurer shall see that reports of the financial condition of the Association are prepared and presented to the Finance, Audit, and Oversight Committee and, as requested, to the Audit Subcommittee.

The Secretary/Treasurer shall also be responsible to oversee the keeping of minutes of all Board, Executive Committee, and Membership meetings, the serving of notice of all meetings of the Board and the Association, and the keeping of the membership records, the Bylaws, and such other papers as the Board may direct.

Section 4. CHIEF EXECUTIVE OFFICER. The Chief Executive Officer shall be the chief executive officer and President of this Association, and subject to the control of the Chair and the Board of Directors, he or she shall:

- (a) Supervise, direct, and control the business and affairs of the Association;
- (b) Hire, supervise, and direct all employees of the Association, and have the power to delegate responsibilities and commensurate authority to his or her subordinates;
- (c) Supervise, direct, and control the collection, deposit, and disbursement of all funds of the Association in accordance with the specific or general instructions and policies of the Board of Directors;
- (d) Attend all meetings of the Board of Directors and may attend meetings of any Major Standing Committees (except the private meetings of the Audit Subcommittee with the auditors) as an ex officio member and, whenever practical, serve as the staff advisor and recording secretary thereof; and
- (e) Have such other powers and duties as may be prescribed by the Board of Directors or the Bylaws.

ARTICLE IX

Board of Directors

Section 1. POWERS. The governing powers of this Association shall be vested in the Board of Directors. The Board of Directors shall have power to call meetings of the Association, manage and control the affairs, relations, and business of the Association, and to make rules not inconsistent with these Bylaws and the laws of the state in which this corporation is incorporated, for the guidance and management of the affairs of the Association. The Board of Directors shall have power to incur indebtedness, the terms and amount of which shall be entered in the minutes of the Board, and the note or obligation, if any, given for the same signed officially by the Chair and the Secretary/Treasurer, shall be binding on the Association. The Board of Directors may appoint such other officers, agents, or ad hoc committees as it deems necessary and shall fill all temporary or permanent vacancies that may occur in any Association office except as otherwise provided herein.

Section 2. COMPOSITION.

- (a) NUMBER AND QUALIFICATION. The Board of Directors shall be comprised of at least eleven (11) and not more than twenty-four (24) directors elected by the Members. The exact number of Directors within that range shall be established by the Board from time to time. This number of Directors shall include the Chair, Vice Chair, Secretary/Treasurer, and Immediate Past Chair who shall serve as voting directors. With the exception of two elected Associate Member Directors, each of whom must be an Authorized Representative of an Associate Member to be elected or serve on the Board, no person may be elected or serve as an elected Director of the Association who is not an Authorized Representative of a Regular Member. The Chief Executive Officer shall serve as an ex-officio member of the Board of Directors without voting rights.
- (b) LIMITATION. Except as provided in this section, not more than one Authorized Representative of a voting Member may serve as a Director of the Association at any one time. In the event an acquisition, joint venture, merger, or any other type of business transaction occurs that would result in two or more Directors of the Association (including Officer Directors) serving in a capacity that would qualify them as an Authorized Representative of the now commonly controlled Member entity or entities, during their terms as Directors or Director/Officers of the Association, the following shall occur:
- (i) If an Association Director or Officer/Director would no longer qualify after the transaction as an Authorized Representative of the combined or commonly controlled entity or entities, that Director or Officer/Director is no longer eligible to serve as a Director or Officer/Director of the Association.
 - (ii) If Association Directors or Officer/Directors do continue in positions that would qualify them as an Authorized Representative of the combined or commonly controlled entity or entities, they shall be deemed Related Directors and the Related Directors will be allowed to complete their existing term subject to the following conditions: (a) Each Director shall be allowed to express their opinion on all issues, but such Related Directors shall have a total of one vote; and (b) Only one of the Related Directors shall be eligible for nomination or service for another term as an Officer/Director or Director so long as the Directors remain related as defined herein, except the position of Immediate Past Chair.

Section 3. ELECTION, TERM, VACANCY AND REMOVAL.

- (a) **ELECTION.** Directors shall be elected by the voting Members of the Association at the Annual Meeting and for a two (2) year term. A Director shall hold office until his or her successor shall have been duly elected and shall have qualified. Non-officer Directors shall be eligible for election for not more than two terms in succession. This provision shall not bar re-election after an absence of at least one term from office, nor shall it bar appointment in the case of a vacancy.
- (b) **VACANCY.** A vacancy in any directorship because of death, resignation, removal, disqualification, or otherwise, may be filled by the remaining members of the Board of Directors for the unexpired portion of the term, which shall count as one term for that Director. In the case of a vacancy occurring in an Associate Member seat, the vacancy shall be filled by the Board of Directors from the Associate Members. The Board shall fill any vacancy or vacancies that cause the Board to fall below the minimum board size in Section 2 above. A vacancy filled by a vote of the membership shall be considered for an initial full term.
- (c) **REMOVAL.** A Director may be removed by a majority vote of the Members of the Association pursuant to any vote authorized under Article V.

Section 4. REGULAR MEETINGS. The Board of Directors shall hold a minimum of two regular face-to-face meetings during each calendar year.

Section 5. SPECIAL MEETINGS. Special meetings of the Board of Directors for any purpose or purposes may be called at any time by the Chair, Chief Executive Officer, or by any three (3) Directors, on notice to each Director of such meeting. Special meetings may occur telephonically provided that each attending Director is afforded the ability to participate fully in any discussion and vote.

Section 6. PLACE OF MEETINGS. Meetings of the Board of Directors shall be held at any place designated by the Chair where the location has not otherwise been designated by the Board of Directors.

Section 7. NOTICES. Notice of the time and place of regular and special meetings of the Board of Directors shall be sent to each Director addressed to his or her address as it is shown upon the record of the Association. Notices must be given at least three (3) days before any meeting.

Section 8. EXCEPTIONS TO NOTICE. The transactions of any meeting of the Board of Directors however called and noticed, or wherever held, shall be as valid as though at a meeting duly held after regular call and notice, if either before or after the meeting two-thirds (2/3) of the total membership of the Board of Directors either in writing or by facsimile, consent to holding such meeting and approve the minutes thereof. All such consents and approvals shall be filed with the Association records or made a part of the minutes of the meeting.

Section 9. QUORUM. A majority of the voting members of the then-serving Board of Directors shall be necessary to constitute a quorum for the transaction of business, except to adjourn as hereinafter provided. Every act or decision done or made by a majority of the Directors present at a meeting duly held at which a quorum is present shall be regarded as the act of the Board of Directors, unless a greater number be required by law or these Bylaws. A meeting at which a quorum is initially present may continue to transact business notwithstanding the withdrawal of Directors, if any action taken is approved by at least a majority of the required quorum for such meeting, or such greater number as is required by law or these Bylaws.

Section 10. WRITTEN CONSENT. Any action required or permitted to be taken by the Board of Directors may be taken without a meeting, if all of the then-serving members of the Board shall individually or collectively consent in writing (including by facsimile or e-mail) to taking such action without a meeting within twelve (12) business days after receipt of a "Notice of Proposed Action to be Taken without Meeting." Such written consent(s) shall be filed with the minutes of the proceedings of the Board. Such action by written consent shall have the same force and effect as though a regular meeting had been scheduled; once unanimous written consent for action without meeting has been taken by the Board individually or collectively in writing (including by facsimile or e-mail) on any business proposed in the original Notice of Proposed Action to be Taken without Meeting. No action may be taken on any business not proposed in the Notice of Proposed Action to be Taken without Meeting, unless a new such notice is promulgated and approved as described above. Action by written consent shall have the same force and effect as a vote of the Board of Directors at an otherwise duly called meeting.

Section 11. ADJOURNMENT. A quorum of the directors may adjourn any Board meeting to meet again at a stated time, place, and hour. However, in absence of a quorum, the Directors present at any Board meeting, either regular or special, may adjourn from time to time until the time fixed for the next regular meeting of the Board of Directors. In the absence of any further business before the Board at a Board meeting, the Chair may adjourn the meeting.

Section 12. FEES AND COMPENSATION. Directors shall not receive any compensation, fee, or salary for their services as Directors. However, by resolution of the Board of Directors, reimbursement and/or expense allowance may be allowed to any director for any expenses incurred or paid by him or her for the benefit of the Association.

Section 13. COMMITTEE SERVICE. Each Director shall be appointed by the Chair to (and is expected to serve on) at least one Major Standing Committee at all times during his or her tenure as a Director.

ARTICLE X

Executive Committee

Section 1. POWERS.

- a) **GENERAL:** The Executive Committee shall be responsible for the management and coordination of the Board of Directors. This responsibility shall include the continuous development of the Board's governing capacity and Board member governing skills, coordination of Board and Major Standing Committee and Task Force operations, recommendation of revisions to the Association's Bylaws when needed, and maintenance of the working relationship between the Board of Directors and the Chief Executive Officer.
- b) **STRATEGIC PLANNING:** The Executive Committee is responsible for working closely with the CEO in designing and overseeing strategic planning for NAPEO and shall be responsible for the Association's strategic planning. The Committee shall, directly or through a task force it appoints or process it adopts develop and/or revise the Association's strategic plan on a not less than three year cycle.
- c) **CEO:** The Executive Committee shall be responsible for an annual evaluation of the Association Chief Executive Officer against negotiated performance objectives.
- d) **NOMINATIONS:** The Executive Committee shall present nominees for Board of Director positions to the Board of Directors for ratification no later than forty-five (45) days prior to the Annual Meeting. After ratification by the Board of Directors, all nominations approved by the Board of Directors shall be submitted to the general membership by written notice at least thirty (30) days prior to the Annual Meeting.
- e) **EMERGENCY ACTIONS:** The Executive Committee may take action on behalf of the full Board of Directors in emergency situations when it is not feasible to assemble a quorum of the full Board of Directors.

Section 2. **COMPOSITION.** The Executive Committee shall be comprised of:

- (a) The four elected Officers of this Association, namely: the Chair (who shall preside at meetings of the Executive Committee), Vice Chair, Secretary/Treasurer, and Immediate Past Chair;
- (b) The chairs of the State Government Affairs Committee, the Federal Government Affairs Committee, the Marketing & Communication Committee, the Membership & Services Committee, the Leadership Councils Committee, and the Finance, Oversight and Audit Committee; and
- (c) The Chief Executive Officer who shall serve as an ex-officio member of the Executive Committee without voting rights and record the minutes of meetings.
- (d) The chair of the Audit Subcommittee of the Finance, Oversight, and Audit Committee shall not be a member of the Executive Committee and members of the Audit Subcommittee shall not at the same time serve on the Executive Committee.

Section 3. **NOTICES.** Notice of the time and place of meetings of the Executive Committee shall be given to each member of the Executive Committee by electronic or other means (including verbal notice) at least twenty-four (24) hours prior to any meeting.

Section 4. **EXCEPTIONS TO NOTICES.** The transactions of any meetings of the Executive Committee however called and noticed, or wherever held, shall be as valid as though at a

meeting duly held after regular call and notice, if either before or after this meeting all of the members of the Executive Committee consent to holding such meeting or an approval of the minutes thereof. All such consents or approvals shall be filed with the Association records or made part of the minutes of the meeting.

Section 5. QUORUM. Five (5) members of the Executive Committee (excluding the Chief Executive Officer) shall be necessary to constitute a quorum for the transaction of business. Every act or decision done or made by a majority of the total voting members of the Executive Committee who are present at a meeting duly held, at which a quorum is present, shall be regarded as the act of the Executive Committee.

ARTICLE XI Committees

Section 1. MAJOR STANDING COMMITTEES.

- (a) GENERAL: The following committees shall collectively be referred to as “MAJOR STANDING Committees”: the State Government Affairs Committee, the Federal Government Affairs Committee, the Marketing & Communications Committee, the Membership & Services Committee, the Leadership Councils Committee, and the Finance, Oversight, and Audit Committee.
- (b) MEMBERSHIP AND PROCEDURE:
 - (1) A minimum of three Directors shall serve on each Major Standing Committee.
 - (2) The CEO shall designate an Association staff member to serve as the liaison to each Major Standing Committee.
 - (3) Except as otherwise provided in these Bylaws, the Chair shall appoint the Chairs of the Major Standing Committees and the Board members assigned to such committees subject to ratification by the Board of Directors. Except as otherwise specifically provided herein and subject to any policies for appointment established by the Board of Directors, Staff shall recommend and the Chair shall appoint other, volunteer members of the Major Standing Committees.
 - (4) Each Regular Member and Associate Member shall be entitled to one vote on a committee.
- (c) EXECUTIVE COMMITTEE. As outlined in Article X.
- (d) The FINANCE, OVERSIGHT, AND AUDIT COMMITTEE. The Finance, Oversight, and Audit Committee shall include at least four Board members, one of whom is the Secretary/Treasurer who shall serve as chair of the committee. Board members shall constitute a majority of the Finance, Oversight, and Audit Committee.
 - (1) GENERAL DUTIES: The Finance, Oversight, and Audit Committee is responsible for working closely with the CEO in designing programmatic and financial performance reports that are appropriate for Board review and for monitoring the financial performance of all of NAPEO’s programs and administrative units. The Committee is also responsible for reviewing and recommending revised and new operational policies meriting the Board’s attention (such as contracting and procurement policies), conducting Member satisfaction surveys and providing counsel to the Chief Executive Officer on major financial and operating system purchases and upgrades. The Committee shall also serve as the Board of

Director's investment committee and in such role, shall have the responsibility for developing and implementing an investment policy to govern investment decisions for the Association's current and future endowment and investment accounts.

- (2) The AUDIT SUBCOMMITTEE. One of the Board members on the Finance, Oversight, and Audit Committee, but not the Secretary/Treasurer, shall serve as the chair of an Audit Subcommittee of the Finance, Oversight, and Audit Committee. That person shall be appointed by the Executive Committee subject to ratification by the Board of Directors. Appointees should have the training and experience required to effectively carry out the oversight responsibilities of the Audit Subcommittee described in this Section.

At least two (2) of the remaining members of the Audit Subcommittee shall be current members of the Board of Directors. The Audit Subcommittee may include two (2) persons who are not members of the Board of Directors. The Audit Subcommittee is responsible for reviewing and approving the external independent audit firm recommended by the Chief Executive Officer and for overseeing the external audit process. In this capacity, the Audit Subcommittee reviews the annual audit report, recommends Board action as necessary in response to the audit report, and monitors implementation of recommended actions. The Audit Subcommittee shall meet with the external auditors at least once annually, conducting a portion of that meeting in private session with neither the CEO nor any other staff present. The Audit Subcommittee has responsibility for reviewing and evaluating the Association's financial management policies and procedures and recommending updates as appropriate to the Finance, Oversight, and Audit Committee. The Audit Subcommittee shall implement and maintain a process to receive information from internal whistleblowers, assess the information, and take appropriate action in response to the information.

- (e) The STATE GOVERNMENT AFFAIRS COMMITTEE.
 - (1) GENERAL: The State Government Affairs Committee shall support the Board of Directors in recommending and carrying out the Association's state government affairs policies, initiatives, and activities.
 - (2) COMPOSITION: The State Government Affairs Committee shall consist of three (3) Board members along with volunteer members. No Member shall have more than three (3) participants on the State Government Affairs Committee.
- (f) The FEDERAL GOVERNMENT AFFAIRS COMMITTEE.
 - (1) GENERAL: The Federal Government Affairs Committee shall support the Board of Directors in recommending and carrying out the Association's federal government affairs policies, initiatives, and activities.
 - (2) COMPOSITION: The Federal Government Affairs Committee shall consist of three (3) Board members and volunteer members. No Member shall have more than two (2) participants on the Federal Government Affairs Committee.
- (g) The MARKETING & COMMUNICATIONS COMMITTEE.

- (1) GENERAL: The Marketing & Communications Committee shall support the Board in developing and then implementing the policies, initiatives, and activities of the Association in promoting the PEO industry, educating the public as to PEOs, and providing information to potential clients and markets, elected officials, regulators, and the media. It is responsible for clarifying NAPEO's desired public image in the eyes of the public-at-large and key stakeholders, for overseeing the formulation of strategies to promote the image, for maintaining effective communication and working relationships with important stakeholders.
- (2) COMPOSITION: The Marketing & Communications Committee shall consist of three Board members along with volunteer members. No Member shall have more than three (3) participants on the Marketing & Communications Committee.
- (h) The MEMBERSHIP & SERVICES COMMITTEE.
 - (1) GENERAL: The Membership & Services Committee shall support the Board in developing and then implementing the programs and services of the Association for Members. It shall be responsible for periodically conducting member satisfaction surveys and reviewing NAPEO's delivery of services to Member companies. It is responsible for overseeing the formulation of strategies to promote active volunteer involvement in NAPEO affairs.
 - (2) COMPOSITION: The Membership & Services Committee shall consist of three Board members and the Chairs of the Associate Member Committee, the Annual Conference Committee, the Risk Management Workshop Planning Committee, the Accounting Practices Committee, and the Chair of the Legal Advisory Council. Other volunteer members may be appointed to the committee by the Chair of the Association.
- (i) The LEADERSHIP COUNCILS COMMITTEE.
 - (1) GENERAL: The Leadership Councils Committee shall support the Board by providing input from the local NAPEO Leadership Councils for use by the Board in developing policies and positions for the Association. The Committee shall also consider and recommend any necessary changes it believes desirable with regard to the operation of the Leadership Councils program or processes.
 - (2) COMPOSITION: The Leadership Councils Committee shall consist of three (3) Board members appointed by the Chair and ratified by the Board. The Chair of each NAPEO Leadership Council shall also serve as a member of the committee. The Leadership Councils Committee shall elect its own chair, who must be an existing member of the Board.

Section 2. OTHER COMMITTEES, APPROVALS AND TASK FORCES. The Chair shall establish and appoint chairs for such other committees and task forces deemed necessary by the Chair or the Board to conduct the business of this Association. These committees and task forces shall not be considered Major Standing Committees. The Chair will appoint the chair of each such committee or task force subject to ratification by the Board of Directors. All committee and task force committee members must be approved by the Chair prior to appointment. The Chief Executive Officer shall designate an Association staff member to serve as a non-voting ex-officio member of each ad hoc committee or task force of the Association.

Section 3. COMMITTEE TENURE REQUIREMENTS. The chair of a Major Standing Committee shall be appointed for a one year term and is eligible for reappointment for additional terms. While maximizing the value of specialized expertise in committee assignments, efforts should be made to rotate Directors among the Major Standing Committees.

ARTICLE XII

Non-Liability and Indemnification

Section 1. LIMITATION OF LIABILITY. To the fullest extent permitted under the laws of the state in which this Association is incorporated, the personal liability of the Association's Board of Directors, Officers, and employees (for the purposes of this Article XII, such term shall include all Association employees co-employed by a professional employer organization) to the Association for monetary damages for any good faith actions or good faith omissions, whether or not said actions or omissions are due to negligence, shall be eliminated. Additionally, the liability of the Association and its Board of Directors, Officers and employees to Members for monetary damages for any good faith actions or good faith omissions, whether or not said actions or omissions are due to negligence, shall be eliminated. Each and every Member shall be deemed to have expressly released the Association, its Board of Directors, Officers, and employees from any and all liability for such good faith actions or good faith omissions of the Association, its Board of Directors, Officers, and/or employees.

Section 2. INDEMNIFICATION. Each present, past, and future Director, Officer, and employee whether or not then in office or then employed by the Association, shall be indemnified and held harmless by the Association against expenses actually and necessarily incurred upon him or her (including, but not limited to, costs and counsel fees), as said expenses accrue, in connection with the defense of any investigation, action, suit, or proceeding in which he or she is made a party by reason of being or having been a Director, Officer, or employee of the Association; except to the extent prohibited by the laws of the state in which this Association is incorporated, and except where the Director, Officer, or employee engaged in willful misconduct or a knowing violation of the criminal law or of any federal or state securities law, including without limitation, any claim of unlawful insider trading or manipulation of the market for any security. Such indemnity shall be effective only in the event that the interested Officer, Director, or employee provides the Board of Directors, within a reasonable time after the commencement of such investigation, action, suit, or proceeding, written notice thereof. Such indemnity shall not be exclusive of any additional rights to which any Director, Officer, or employee may be entitled. Such indemnity shall inure to the benefit of the heirs, executors, or administrators of each Director, Officer, or employee. The Association shall be entitled to purchase insurance for such indemnity.

Section 3. ASSETS OF ASSOCIATION. No Member of the Association shall have any right, title, or interest in or to the whole or any part of the property or assets of the Association; and in the event of dissolution, liquidation, abandonment, or winding up of the affairs of the corporation, the assets remaining after paying all debts and obligations (or adequately

providing for the latter) shall be distributed to one or more non-profit organizations designated by a majority of the full Board of Directors, which organization or organizations shall have established it or their tax exempt status under Section 501(c) of the Internal Revenue Code of 1986. In no event shall any assets inure to the benefit of or be distributed to any Member, Director, Officer, or employee of the Association. If the majority of the full Board of Directors is not in full accord as to the disposition of assets within one (1) year from the date of the event causing its dissolution, liquidation, abandonment, or winding up, then such assets shall be disposed of in such manner as may be directed by decree of a court having proper jurisdiction and venue over the Association.

ARTICLE XIII

Elections and Parliamentary Authority

Section 1. **NOMINATION OF OFFICERS AND DIRECTORS.** The Executive Committee shall nominate from the Regular Members one candidate each for the office of Chair, Vice Chair, and Secretary/Treasurer; provided, however, that if the Chair is not seeking re-election he or she is automatically followed in office by the Vice Chair under Article VIII, Section 2 of these Bylaws. The Chair shall serve for one term as Immediate Past Chair automatically upon the conclusion of his or her term, such service contingent upon him or her continuing as the Authorized Representative of a Regular Member. The Executive Committee shall also nominate Regular Members and Associate Members to serve on the Board of Directors. All nominations must be submitted to the Board of Directors for ratification at least 45 days prior to the Annual Meeting. In making its nominations, the Executive Committee should strive to have at least one Leadership Council Chair on the Board. Any Regular Member wishing to nominate additional candidates may do so provided that a petition making such a nomination and signed by at least twenty-five (25) Regular Members currently qualified to vote is submitted to the Secretary/Treasurer of the Association at least fifteen (15) days before the Annual Meeting at which the election vote is to be taken.

Section 2. **RULES FOR ELECTION AND VOTING.** The Board of Directors may make, alter, or amend the rules and regulations for the conduct of elections and voting.

Section 3. **PARLIAMENTARY AUTHORITY.** The current edition of Robert's Rules of Order & Parliamentary Procedure shall govern this Association in all parliamentary situations that are not provided for in the law, in its charter, Bylaws, or adopted rules. Absent the designation of another by the Board, the General Counsel of the Association shall serve as parliamentarian of the Association.

ARTICLE XIV

Finances, Records, and Corporate Seal

Section 1. **FISCAL YEAR.** The fiscal year of the Association shall be the calendar year.

Section 2. **CONTRACTS.** The Board of Directors, except as these Bylaws otherwise provide, may authorize any Officer or Officers, agent, or employee, to enter into any contract or execute any instrument in the name of, or on behalf of, this Association, and such authority may be general or special. Unless so authorized by the Board of Directors, no

Officer, agent, or employee shall have any power or authority to bind this Association by any contract or agreement or to pledge its credit or to render it liable for any purpose or for any amount.

Section 3. BOOKS AND RECORDS. The Association shall keep correct and complete books and records of accounts, shall keep minutes of proceedings of its Members and Board of Directors, and shall keep at its National Headquarters a record giving the names and addresses of the Members entitled to vote.

Section 4. AUDIT. The Secretary/Treasurer shall have the responsibility for making sure the audit of the Association's books and accounts, required under Article XI of these Bylaws, is completed no later than 120 days after the close of the fiscal year. Unless otherwise directed by the Board, this audit will be conducted for the period of the preceding fiscal year. All books and records of the Association shall be available for the inspection of any Member, upon reasonable notice and conditioned on payment of copying expenses in advance, except such records or minutes of meetings considered sensitive and/or confidential by the Board of Directors including, but not limited to, minutes of Executive Sessions of the Board of Directors, and Member records or applications containing client or financial information. Those records, minutes, or reports so sealed by the Board of Directors shall be held in the National Headquarters of the Association and not released to any party except by specific written authority of the Board of Directors or by order of a court having proper jurisdiction of the records. Any request for release of these records shall be presented to the Board of Directors for their consideration.

Section 5. SIGNATURES ON CHECKS. Association funds may be disbursed by check bearing such signature(s) as may be specified by the Board of Directors.

Section 6. CORPORATE SEAL. The corporate seal shall be circular in form and shall have inscribed thereon the name of the Association, the year of its organization, the word "Incorporated," and the name of the state in which the Association is incorporated. The corporate seal shall be in the custody of the Chief Executive Officer, or such other Officer as the Board of Directors shall designate.

ARTICLE XV

State and Regional Chapters, Leadership Councils, or Affiliated Entities

Section 1. AUTHORIZATION. From time to time, the Association may charter, or approve petitions for affiliation with NAPEO from state and regional chapters, leadership councils, or affiliated entities.

Section 2. QUALIFICATIONS. The Board of the Association may at its discretion establish the qualifications required for chapters, leadership councils, or for affiliations.

Section 3. PROCEDURES. No organization may represent itself as affiliated with NAPEO without receiving written notification from the Association that the Board of Directors approved its petition for charter as a state or regional chapter or affiliated entity of NAPEO.

Such approval shall be governed by procedures and standards developed by a majority of the Board of Directors. The Board's approval may be withheld or revoked for any reason.

ARTICLE XVI

Bylaws and Amendments

Section 1. **BINDING.** These Bylaws and any amendments shall be binding on all Members, including those who may have voted against them.

Section 2. **INSPECTION.** The Association shall keep in its National Headquarters the original or a copy of the Bylaws as amended or otherwise altered, to date, certified by the Secretary, which shall be open to inspection by the Members at all reasonable times.

Section 3. **AMENDMENTS BY MEMBERS.** These Bylaws may be amended or repealed by a majority vote of a quorum of the voting Members present at any Annual or special meeting of the Association duly called and regularly held, notice of such proposed changes having been mailed in writing, including electronic mail, to the voting Members at least thirty (30) days before such meeting, and such changes having been previously presented to the Board of Directors, not later than forty-five (45) days prior to such Annual or special meeting of the Association, and approved by the Board of Directors. In the event that the Board of Directors fails to approve a proposed amendment so presented, then such proposal shall not be presented to voting members unless, either contemporaneously with presentation to the Board of Directors of such proposed changes or at any time thereafter, not less than twenty-five voting members or ten percent (10%) of the voting Members, whichever is a greater number of Members, present an application to the Board of Directors not later than forty-five (45) days prior to any Annual or special meeting of the Association membership that such proposal be presented to the voting Members at least thirty (30) days before such meeting, and a vote on such proposed amendments shall be taken at said meeting. The cost of giving notice of the proposed changes to Members shall be at the expense of the applicant(s) and shall be prepaid to National Headquarters. Any such approved changes will automatically take effect no later than sixty (60) days after favorable membership vote, unless otherwise specified in the parliamentary action which brings the matter to a vote.

Section 4. **RESTRICTIONS.** Not less than six (6) months must elapse between a meeting defeating a proposed amendment or repeal and a new presentation of the same, or substantially the same, amendment or repeal.

ARTICLE XVII

Dispute Resolution and Sanction Procedures

Section 1. **REMOVAL OR SANCTION.** In all cases, except removal or termination of membership for failure to pay dues which is automatic under Article VI Section 2, the following procedure shall apply to removal or sanction of a Member or individual:

- (a) Initiation of a removal requires a majority vote of the Board of Directors or the Executive Committee that consideration of removal or sanction is warranted.

- (b) A six member panel of the Executive Committee (such panel to be selected by lot but not to include any member of the committee whose company is a party to the dispute or otherwise conflicted) shall be convened.
- (c) Written notice of the consideration of removal or sanction shall be given by the panel to the party against whom the removal or sanction is being considered. Such notice shall give the party in question ten (10) business days to respond in writing. In addition, the party may request and the panel may grant opportunity for a personal appearance before the panel. No outside attorney may represent a party before the panel.
- (d) The panel shall consider the matter and issue a decision. Decisions may include, but are not limited to, no action, reprimand, probation (including loss of designated member rights or services), and removal which, if not appealed to the full Board within 30 days, shall become final.

Section 2 OTHER DISPUTE RESOLUTION. In the event of any other dispute between a Member and NAPEO, the Member hereby agrees to appear personally or through written submissions before a six member panel of the Executive Committee (such panel to be selected by lot but not to include any Member of the committee whose company is a party to the dispute or is otherwise conflicted), which panel shall endeavor to resolve the dispute. Any decision made by the panel is subject to appeal to the full Board as provided herein.

Section 3. PROCEDURE

- (a) While a Member or individual is entitled to advice of counsel in proceedings under Sections 1, 2 or 4 of this Article, no outside counsel may represent the Member or individual before a panel or appeal before the Board.
- (b) The panel under Sections 1 or 2 may request that a Member or individual attest to the veracity of the materials submitted to the panel.
- (c) Sections 1 and 2 of this Article do not mandate any discovery rights or procedures, and the decision of a Member or individual to participate is voluntary. However, after notice and opportunity to participate, a binding decision may be made by the panel addressing the dispute or sanction regardless of whether or not the party chooses to participate.

Section 4. APPEAL

If a panel of the Executive Committee is unable to resolve the dispute to the mutual satisfaction of the parties or a Member party who is sanctioned disagrees with the decision, the Member may appeal the decision of the panel to the full Board. A Member who disagrees with the final decision of the Board may have the matter finally resolved by arbitration, which arbitration shall be at the expense of the Member regardless of the arbiter's decision. The arbitration shall be in accordance with the rules of the American Arbitration Association, which shall administer the arbitration and act as appointing authority for the arbitrators. The award of the arbitrators, which shall be in writing and furnished as soon as practicable after the last day of the arbitration, shall be final and binding upon the parties, and neither party shall appeal the award to any court; however, the judgment of the arbitrators may be entered in any court having jurisdiction thereof.

ⁱ *As adopted by the Membership in Orlando, Florida on September 26, 1998 and as duly amended by the Membership in Chicago, Illinois on October 10, 2002; in Phoenix Arizona on September 22, 2004; in Miami, Florida on September 11, 2009 in Miami; in Orlando, Florida on September 13, 2011; in Scottsdale, Arizona on October 2, 2012; in San Antonio, Texas on September 10, 2013; in Phoenix, Arizona on September 11, 2015, and in Phoenix, Arizona on September 6, 2018.*