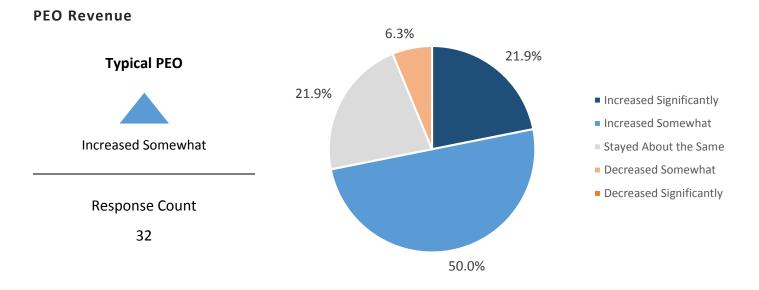
NAPEO Quarterly Pulse Survey - Q4 2017 Results

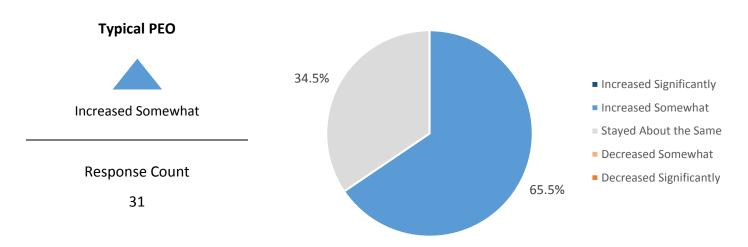


*Internal employees excluding sales staff

How did the 4th quarter of 2017 compare with the 4th quarter of 2016?



Average annual wage per worksite employee (WSE)



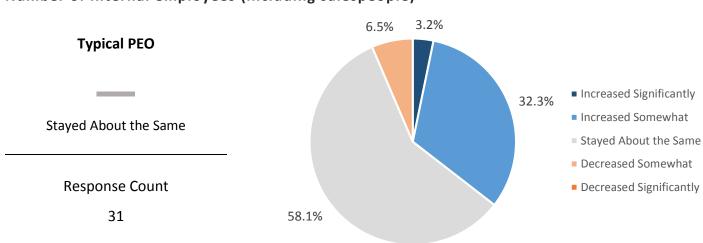
Note: Throughout this report, the word "Typical" is used to describe the median (middle) value for a given item.

3.2% 9.7% **Typical PEO** Increased Significantly Stayed About the Same Increased Somewhat 38.7% Stayed About the Same Decreased Somewhat **Response Count** Decreased Significantly 48.4% 31 Gross profit (\$) 10.0% **Typical PEO** 23.3% Increased Significantly 23.3% Increased Somewhat **Increased Somewhat** Stayed About the Same Decreased Somewhat Decreased Significantly **Response Count** 30 43.3% **Operating income (\$)** 15.6% 21.9% **Typical PEO** Increased Significantly Increased Somewhat **Increased Somewhat** 18.8% Stayed About the Same Decreased Somewhat Decreased Significantly **Response Count** 32

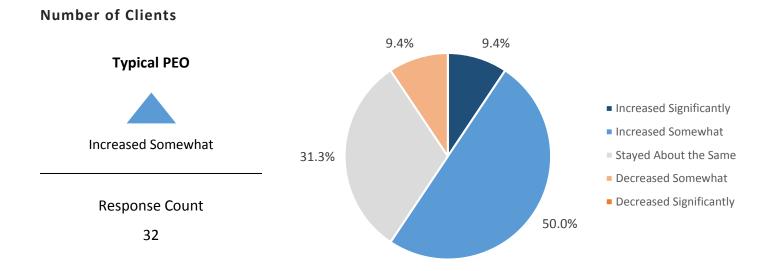
Average number of worksite employees (WSEs) per client company

43.8%

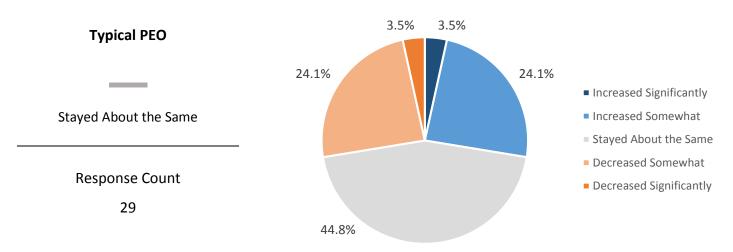
How did the 4th quarter of 2017 compare with the 4th quarter of 2016?



Number of internal employees (including salespeople)



Number of Worker's Compensation claims reported to carrier



How do you anticipate your number of WSEs will change over the next 12 months?

