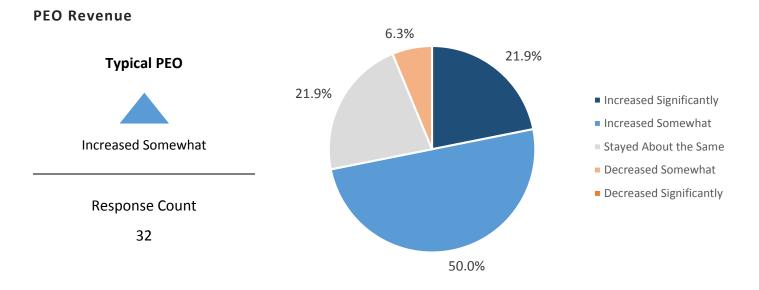
# NAPEO Quarterly Pulse Survey - Q4 2017 Results

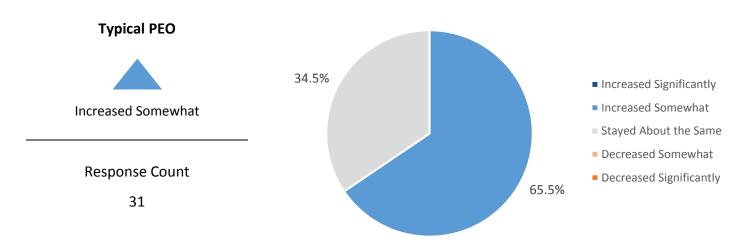


\*Internal employees excluding sales staff

## How did the 4<sup>th</sup> quarter of 2017 compare with the 4<sup>th</sup> quarter of 2016?



#### Average annual wage per worksite employee (WSE)



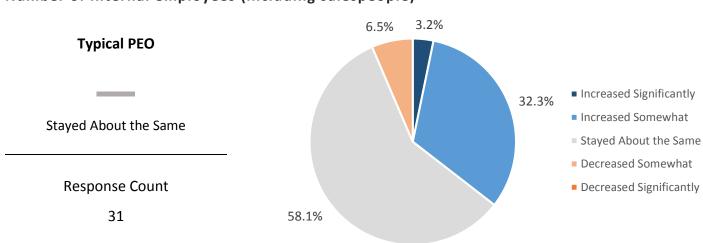
Note: Throughout this report, the word "Typical" is used to describe the median (middle) value for a given item.

## 3.2% 9.7% **Typical PEO** Increased Significantly Stayed About the Same Increased Somewhat 38.7% Stayed About the Same Decreased Somewhat **Response Count** Decreased Significantly 48.4% 31 Gross profit (\$) 10.0% **Typical PEO** 23.3% Increased Significantly 23.3% Increased Somewhat **Increased Somewhat** Stayed About the Same Decreased Somewhat Decreased Significantly **Response Count** 30 43.3% **Operating income (\$)** 15.6% 21.9% **Typical PEO** Increased Significantly Increased Somewhat **Increased Somewhat** 18.8% Stayed About the Same Decreased Somewhat Decreased Significantly **Response Count** 32

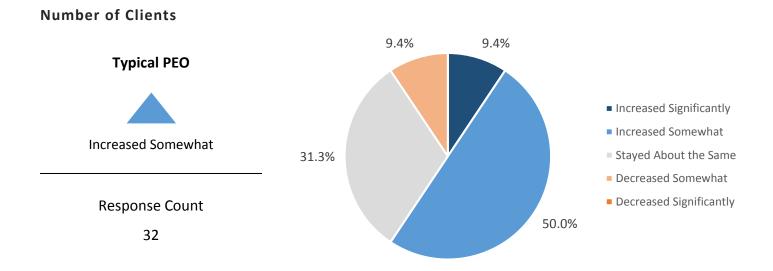
#### Average number of worksite employees (WSEs) per client company

43.8%

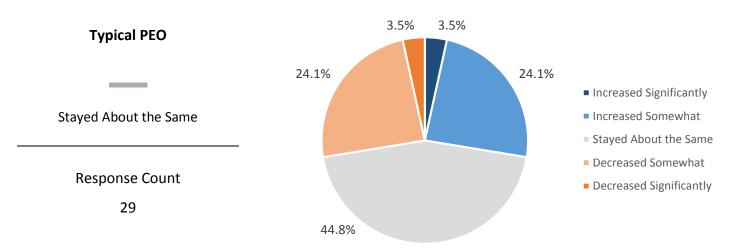
## How did the 4<sup>th</sup> quarter of 2017 compare with the 4<sup>th</sup> quarter of 2016?



#### Number of internal employees (including salespeople)



#### Number of Worker's Compensation claims reported to carrier



### How do you anticipate your number of WSEs will change over the next 12 months?

